

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	7923114
<b>Application Number:</b>	10673105
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	2566
<b>Title of Invention:</b>	Contact center resource allocation based on work bidding/auction
<b>First Named Inventor/Applicant Name:</b>	Andrew D. Flockhart
<b>Customer Number:</b>	48500
<b>Filer:</b>	Tadd Fjelp Wilson/Dane Stephenson
<b>Filer Authorized By:</b>	Tadd Fjelp Wilson
<b>Attorney Docket Number:</b>	4366-113
<b>Receipt Date:</b>	30-JUN-2010
<b>Filing Date:</b>	26-SEP-2003
<b>Time Stamp:</b>	11:17:09
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$ 540
RAM confirmation Number	21118
Deposit Account	191970
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.21 (Miscellaneous fees and charges)

**File Listing:**

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Notice of Appeal Filed	Notice_of_Appeal.pdf	123642	no	1
			d4e319bfbe9c75e7b0c7e2f12c5c86bf2871ff54		
Warnings:					
Information:					
2	Pre-Brief Conference request	Pre_Appeal_Brief_Request.pdf	513386	no	5
			2505784c3b9f0fabfc032a078bc86d5bce99cafb		
Warnings:					
Information:					
3	Fee Worksheet (PTO-875)	fee-info.pdf	29710	no	2
			23403f528e451dfd6ea2dff125905150b1dab25b		
Warnings:					
Information:					
Total Files Size (in bytes):			666738		

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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.